

Verizon's New internet option for low-income households

To help families during this time of need, today Verizon announced plans for a discount program on Fios broadband plans for qualified new low-income customers and two months waived service charges for current Verizon customers that are part of [the Lifeline discount program](#).

“We understand the hardships that many of our customers are facing, and we’re doing our part to ensure they have broadband internet connectivity during this unprecedented time,” said Ronan Dunne, CEO Verizon Consumer Group. “With so many Americans working and learning remotely from home, having access to reliable and affordable internet is more important than ever before.”

To help existing Lifeline customers, Verizon will waive the next two billing cycles of Lifeline-qualified home service charges across both home broadband and home voice. To be eligible, you must have a Lifeline discount on a broadband or home voice line of service as of March 20, 2020.

In addition, on April 3, we’re making a new broadband discount program available to new Fios Internet customers who qualify through the Lifeline program. Customers may select any Verizon Fios speed in our Mix & Match plans and receive a \$20 discount per month. That means new customers can get Fios Home Internet 200/200Mbps service for just \$19.99/mo, with Disney+ on us for one year and the first two months of their router rental charge waived. Customers will also qualify for any additional promotions available for new Fios Home Internet subscribers.

As part of this new program, eligible new customers can receive:

- \$20 off any Fios Home Internet Mix & Match plan, as reflected below with discounts applied:
 - 200/200 Mbps for \$19.99/mo
 - 400/400 Mbps for \$39.99/mo
 - Gigabit Connection for \$59.99/mo (includes Fios router)
- Router rental charge waived for 60 days as part of the Verizon COVID-19 response (customers may also choose to buy or bring their own router).
- One year of Disney+ on us.
- Any additional in-market offers for new Fios customers at time of purchase, including gift cards, content or equipment.
- Mobile + Home Rewards benefits: customers with Verizon postpaid mobile service can enroll through Verizon Up for additional benefits and discounts

To learn more about Verizon’s Lifeline program or apply, visit our Lifeline page [here](#). You must meet certain eligibility requirements in order to qualify for the Lifeline service. An application for Verizon Lifeline service can be obtained at www.verizon.com/lifeline, or an application can be mailed by calling **1.800.VERIZON (1.800.837.4966)**. To find out more information, you may also call the Universal Service Administrative Company (USAC), which administers Lifeline for the FCC by calling 888.641.8722 or by accessing their website at www.LifelineSupport.org.

Para recibir más información, también puedes comunicarte con la Compañía Administradora del Servicio Universal (USAC, por sus siglas en inglés), la cual administra Lifeline para la FCC, llamando al **888.641.8722** o entrando a su sitio web en www.LifelineSupport.org. Todas las tarifas, términos y condiciones incluidos en este aviso están sujetos a cambio. Para información y tarifas actuales del servicio Lifeline de Verizon, visita www.verizon.com/tariffs.